



Thank you for purchasing a TRG product.

LIMITED WARRANTY

Benefits of registering your TRG product include:

- We maintain a record of your purchase and can assist if any questions arise.
- Many product enhancements are made due to feedback received by customers through this program.
- Our goal is 100% satisfaction. Should you have any concerns regarding your TRG product, a representative will contact you.

www.TheReadingGroup.us

Here are your keys and your TRG Warranty!

LIMITED WARRANTY



What is covered under the warranty?

- Steel body manufactured after 2/16/04 – 6 years
- Hybrid bodies are covered for a period of 6 years
- Aluminum body manufactured after 6/30/08 – 10 years
- Platform, Landscape, Stake Rack, Dump Bodies, Redi-Dek, Forestry/Chipper, RTB-813 Subframe Hoist and Pickup Tool Boxes– 3 years
- RTB-813 Subframe Hoist Assembly installed on a Forestry Body/Chipper Body for 1 year

The Reading Group (TRG) warrants each product to be free from defects in material, workmanship from the date of purchase for 3 years or 36,000 miles or as outlined above.

TRG warrants its factory applied top coat against material defects for a 3 year period or 36,000 miles whichever occurs first from the date of purchase.

TRG warrants the product to be free of rust - through perforation for the life of the warranty.

This warranty applies only when the product is properly installed by an Authorized TRG installer, properly maintained and used for the purpose for which it was designed. The warranty period begins on the date of purchase from the first owner/user or one year from the date the product was shipped from the TRG factory whichever comes first.

Who benefits from this warranty?

TRG's obligation under this warranty applies to the first purchaser of the product and subsequent owners of the vehicle during the warranty period.

How is a warranty claim handled?

The purchaser shall immediately notify the local Authorized Distributor or TRG (in writing) of any claim under this warranty. The information should include the model and serial numbers, provide a detailed description of the alleged defect and provide photographs of the entire unit including shots of the specified defect. All repairs must be authorized by The Reading Group, LLC prior to any work being completed.

If after inspection TRG determines the product is defective in material or workmanship as claimed, TRG shall have the option to repair the defect or replace the product or any part.

Exclusions to warranty

1. Accessories or services not furnished by TRG, or damages/corrosions caused by these accessories or services. This includes optional parts, after market products, components, installation, finish painting, lettering, wiring or modifications.
2. Specific non-rust-through and paint warranty exclusions:
 - Products which may have been used to carry corrosive materials, where such materials may result in corrosion or rust-through perforation.
 - Products purchased in prime paint and installed by the original owner.
 - If an aftermarket liner coating is applied to the body the paint warranty will be voided due to the requirements of the liner.
 - Products being warranted under the rust-through warranty must have a perforation through the metal.
 - Rust on a painted surface is not considered a rust-through warranty.
 - Damage or corrosion caused by airborne fallout, salt from the sea air, salt or other materials used to control road conditions, chemicals, tree

sap, stones, hail, earthquake, water or flood windstorm, lightning, the application of chemicals or sealants subsequent to manufacture are not covered or normal wear and tear on the product.

- Damages due to the failure to follow the recommended maintenance schedule of lubricating the hinges, locks and lock cylinders.
3. Damage due to accident, misuse, abuse or alteration of the product.
 4. Fatigue cracking of the body structure caused by improper mounting, overloading, severe off-road applications, twisting loads influenced by cranes or aerial devices. The twisting exceeds the factory body twist allowance.
 5. Products purchased and used outside the United States and Canada.
 6. Products not properly maintained per maintenance instructions.
 7. Platforms only – wood floors that are found defective, in which case the replacement cost to TRG shall be limited to the following percentages:
 - 100% First year
 - 50% Second year
 - 25% Third year
 8. The composite flooring on TRG platform bodies and landscape bodies will be covered for a time period of 10 years from the date of purchase. Providing the material is not misused, abused or modified. The 3/8" composite sides are warranted for a period of 5 years, providing the material is not misused, abused or modified.
 9. The S.M.A.R.T. Racks on TRG platform bodies are covered for a period of 5 years.
 10. Translucent roofs are covered for a period of 1 year, unless misused or modified in any way.
 11. Factory bed liners are covered for a period of 1 year, unless misused or modified in any way.

DISCLAIMERS

The Reading Group warrants its Products only as stated in this Warranty, TRG makes no other warranties, express or implemented and disclaims all other warranties, including any implied warranty of merchantability or fitness for particular purpose.

TRG's obligations are limited to those expressed in this warranty, and TRG shall not be liable to the purchaser or any third party for any direct or indirect, incidental or consequential damage or loss.

Some states do not allow limitations on how long an implied warranty lasts or exclusions or limitations of incidental or consequential damages so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.

If the product is improperly installed, modified, misused, damaged or otherwise tampered with, the forgoing warranty shall lapse and become null and void.

This warranty shall be enforced and construed in accordance with the laws of Pennsylvania.

No person is authorized to modify or add to the forgoing Warranty.

WARRANTY REGISTRATION

To register your Warranty, the following information must be provided within 30 days of purchase. On-line registration is available at www.readingbody.com

Date of Purchase: _____

Model Purchased: _____

Serial No.: _____

Key No.: _____

See back panel for instructions on how to find the Serial No. and Key No.

Company Name: _____

Name/Contact Person: _____

Title: _____

Street: _____

City: _____ State: _____

Country: _____ Zip: _____

Email Address: _____

Telephone No.: _____

Thank you for completing the questionnaire.

From whom was this unit purchased or leased? _____ Year: _____

Chassis Make/Model: _____

Type of Business:

- | | | |
|---|--|--|
| <input type="checkbox"/> (1) Plumbing | <input type="checkbox"/> (6) Public Utility | <input type="checkbox"/> (11) Maintenance |
| <input type="checkbox"/> (2) Municipality | <input type="checkbox"/> (7) General Constr. | <input type="checkbox"/> (12) Electrical Constr. |
| <input type="checkbox"/> (3) Mechanic | <input type="checkbox"/> (8) Railroad | <input type="checkbox"/> (13) Government |
| <input type="checkbox"/> (4) Builder | <input type="checkbox"/> (9) Personal Use | <input type="checkbox"/> (14) Landscaping |
| <input type="checkbox"/> (5) HVAC/R | <input type="checkbox"/> (10) Pest Control | <input type="checkbox"/> (15) Remodeling |

(99) Other

Are you planning to buy any additional truck equipment in the next...

- 3 Months 4-6 Months 7-12 Months No Immediate Plans

If planning purchase, what type?

Would you like more information on TRG products? Yes No

If yes, please specify...

- | | | |
|--|--|--|
| <input type="checkbox"/> Service Bodies | <input type="checkbox"/> Dump Bodies | <input type="checkbox"/> Pickup Caps |
| <input type="checkbox"/> Enclosed Bodies | <input type="checkbox"/> Forestry/Chipper Bodies | <input type="checkbox"/> Pickup Tool Boxes |
| <input type="checkbox"/> Custom Bodies | <input type="checkbox"/> Landscape Bodies | <input type="checkbox"/> Platform Bodies |
| <input type="checkbox"/> Crane Bodies | | |

Other (Specify) _____

Would you like a salesperson to contact you? Yes No



The Reading Group, LLC | P.O. Box 650 | Reading, PA 19607-0650
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Sold and serviced locally by:



Steel and Aluminum Service Bodies



Aluminum Classic Service Van (CSV) 75"



Redi-Dek with Material Rack



Dry Freight Van Body



Platform Bodies with
S.M.A.R.T. Racks



Forestry Body



Standard & Drop-Side Dump Bodies



Landscape Bodies

INSTRUCTIONS ON HOW TO LOCATE:

TRG Serial No. - Located in the curbside horizontal compartment on the second front partition.

Key No. - The key number can be found on the side of the key. The following procedure must be followed to locate the lock key number if the keys are lost. Open any door and remove the lock cover located on the inside of the door. Locate the cylinder (which is positioned at the end of the linkage rod). The key number will be found on the flat side of the cylinder. The following are the series of sequence key numbers: J201 through J225, CH501 through CH550, EM501 through EM545, FS Series

Please note that some items shown in photographs are optional. Reading, Aluma-Fill, Aluma Chock, Grip-'n-Glide, and Latch-Matic are registered trademarks and Classic II, is a trademark of Reading Truck Body, LLC in the United States and in some foreign countries. Rugged American is a trademark of ABC Distribution, LLC - Doing Business As (DBA) ABC America's Body Company in the United States and some foreign countries.